Abstract:
The GMC has been responsible for investigating the fitness to practise of UK doctors since 1858. However, there have been increasing volumes of FTP complaints since 2008 and yet close to 80% of all investigations closed with no action/advice. Moreover, investigations can take a long time, consume a lot of resources and are challenging for both doctors and complainants and can lead to dissatisfaction for both doctors and complainants. How can we manage this process better going forward?